

Countertop Template Checklist

Accessibility

Do we need 4WD to reach the jobsite?

Does the location appear correctly with GPS?

Note: If you have any special instructions on how to access the jobsite, please let your project coordinator know prior to template appointment.

The Workspace

The path to the space and the workspace itself must be clear of obstructions. For safety during winter months, please be sure that entryways are clear of snow and ice and are sanded/salted if necessary. Dirt may be tracked in during appointments and is in some instances, unavoidable. Preventative measures are the responsibility of the customer.

Cabinetry

New Cabinetry: Must be installed to their permanent location before our arrival

Existing Cabinetry: Existing counters and back splash must be removed, and the plumbing disconnected prior to the template appointment.

Notes: Levelness of the cabinets will be assessed during the template appointment. If they are not level, it is the responsibility of the homeowner/contractor to get them leveled out prior to installation.

Sinks

Undermounts: It is standard that we take the sink(s) back to Rumford Stone to ensure programming is accurate before fabrication. Mounting is included and will be performed during the install appointment.

Farm/Apron: Must be pre-installed before template, but not glued or permanently fastened.

Notes: All sinks supplied by the customer must be available and on site at the time of template. All plumbing related connections are the responsibility of the customer. Customer should ensure the fit of their sink within the cabinet base before purchase.

How long will the appointment take?

Vanities or Small Kitchens: 30 minutes to 1 hour

Multiple Vanities/Mid-sized Kitchen: 1 to 2 hours

Multiple workspaces/Large Kitchens: 2 to 3 hours+

What if we need to reschedule?

We have a 48-hour reschedule policy. If rescheduled within 48 hours of the appointment, or the jobsite is not ready when we arrive, install will be delayed and a rescheduling fee will be charged.

Template Checklist

Faucets

All faucets and soap dispensers must be available at template. Location of the required holes will be discussed and verified for approval during the appointment.

Dishwasher

In counter: Must be available at jobsite

Undercounter: Does not need to be on site

Range, Rangetop and Cooktop

Cooktop/ Rangetop: Must be available at time of template.

Downdraft: Separate downdraft vent (if applicable) must be available at time of template. Specification (spec) sheet from manufacturer is required for an accurate template. Make and model must be identified.

Range: Slide-in range must be on-site for template. Free-standing range is not required for template. All others: spec sheet from manufacturer is required for an accurate template. Please identify the make and model.

Note: All ranges must be on site for install appointment.

We require a decision-maker to be onsite at the time of template OR a phone number where a decision-maker can be reached at the time of template.

What if changes are made at template?

Any changes from the specifications provided to us prior to template will be reviewed during the appointment. A signature is required for approval at the end of the appointment. An authorized signer is required to be on site.

Will changes delay install?

Any cost effected changes will be subject to a change order. In this case, your project coordinator will give a deadline for approval. If approval isn't received by the deadline, installation will be rescheduled.